



Fiber Optic Internet Construction

MiSignal is pleased to announce the commencement of construction of Fiber Optic infrastructure for Genoa Township that will begin today. MiSignal will be building out the infrastructure and service to deliver High-speed Internet (1 gigabit Fiber Optic) service for the unserved and underserved areas of Genoa Township.

WHAT TO EXPECT:

MiSignal will be accessing public easements to run new fiber lines. These areas are usually where power / utility poles are located. Our field management teams will notify all residents as construction commences in each area. Our teams may need to access residential yards or driveways as lines are constructed. We will make every attempt to make contact with you before entering residential and private property.

MiSignal construction personnel all wear highly visible branded uniforms, and carry company identification cards. You can ask them to present these at any time. All team members are able to provide contact information for supervisors if you have any questions about the construction taking place in your area.

CONSTRUCTION PHASES:

Phase 1: (90 Days) Contingent on DTE permission – During this phase DTE will be sending out their contractors if needed to make any adjustments to poles that might require maintenance or replacement.

Phase 2: (45 Days) Supporting Lines (strand) will be installed on the utility poles. This cable is a support cable providing extra strength to securely hold the fiber optic lines in place. MiSignal teams will be doing this part of the construction and you will see crews on and off throughout this phase.

Phase 3: (45 Days) Backbone 1 will be installed from Grand River and Chilson Rd to Chilson and Brighton Rd. Backbone 2 will be installed from Grand River and Golf Club to Golf Club and Hacker Rd. MiSignal teams will be on site daily during this phase of cable installation.

MiSignal's goal is to bring high-quality, high-speed internet service to Genoa township and after construction is complete, leave all areas as they were found. If at any time you have any questions or concerns, please feel free to reach out to us.

CONTACT:

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