

# Telephone Survey of Senior Needs being conducted in Livingston County

The Area Agency on Aging 1-B is conducting an assessment of senior needs in Livingston county. Individuals over age 60 may receive a phone call from Mitchell Research requesting that they participate in the survey.

**This is a legitimate survey. The information you provide is confidential.**

## Why should I participate?

By identifying what seniors need and want, service providers can offer resources that meet the needs of the community.

## What questions will I be asked?

The survey includes questions about your needs and preferences regarding housing, transportation, health, social support and service needs.

## How will I know if the call is real and not a scam?

The survey call will appear on your caller ID with a Livingston County area code.

The callers will identify themselves by saying the following script: "Hi, I'm calling from Mitchell Research, a national polling company. We're talking to people over the age of 60 about issues facing them and your answers will remain strictly confidential. We are not selling anything."

The caller will **not** ask for any identifying information like your social security or Medicare number.

**Calls will begin August 19th and will continue through August 24th, 2019.**



**Livingston Leadership  
Council on Aging**

The Area Agency on Aging 1-B (AAA 1-B) is a nonprofit agency serving the needs of older adults in Livingston, Macomb, Monroe, Oakland, St. Clair, and Washtenaw counties.

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