

Introducing

# Livingston County's Citizens Alerting System



2017 has brought some positive changes to Livingston County and the way that we communicate with our citizens during emergencies. One such change is the newly installed Citizens Alerting System which has the ability to send real time emergency information directly to your cell phone, home phone, or email.

## How does it work?

Citizens Alerting System will be activated when an imminent life safety event is identified within Livingston County (e.g. a tornado warning). When an alert is initiated, the Citizens Alerting System will automatically contact all Livingston County landlines using automated voice messages. These messages will appear on your caller ID as originating from 517-540-7777. Upon answering the alert system call, you will hear a standard recording advising you to stay on the line for the alert and instructions to confirm that you have received the call.

## How do I sign-up?

All Livingston County landlines are automatically enrolled in the Citizens Alerting System and require no further action. However, if you would like to receive additional notifications on your cell phone or through email, you will need to create an online profile.

To create an online profile, visit the Livingston County Emergency Management web page. At the top of the page, click "SIGN-UP TODAY." Then, follow the on-screen instructions to complete the registration process.

## What can I do with an online profile?

Online profiles can be created by Livingston County residents, or by individuals who live outside of the county, but have a family member who lives within Livingston County, such as an elderly parent or dependent child.

By signing-up for an online profile, you may enroll several phone numbers, choose your preferred notification method (e.g. phone call, text, email), and even select the order in which each of your devices receive the notifications. Additionally, you will have the opportunity to sign-up for notifications about lesser emergency events, such as boil alerts, pending ice storms, etc.

### Quick Facts

This is a free service available to all Livingston County residents.

Landlines within Livingston County are automatically enrolled in the program.

Residents have the option to add additional phone numbers or email addresses to the alerting system by creating a password protected online profile.

All notifications will be delivered via automated recording/messages.

Residents can unregister at any time.



 LIVINGSTON COUNTY  
Health Department

For more information, please visit:  
[www.livgov.com/emergencymanagement](http://www.livgov.com/emergencymanagement)



## Protect The Ones You Love

Smart911 is a free, new service available in your community to help you when you call 9-1-1. Once you've signed up, first responders will be aware of important information you have provided that will help them address your emergency. This information – including medical issues, current location and even pets - can help Police, Fire and EMS locate and help you.

- **A free service** – Provided by your community
- **Private and secure** – You control your information
- **Saves time in an emergency** – When seconds count



Because every second counts. Sign up today.